

## **SUPPLYING TO FREDRIKSONS**

This document aims to clarify Fredriksons' expectations towards its suppliers.

It is the responsibility of the supplier to review, understand, and follow these requirements.

### **Doing Business with Fredriksons**

#### **Requests for Quote (RFQ)**

The supplier must contact Fredriksons in the event the RFQ material is illegible, unclear, or if key information is missing that is necessary for the quotation.

#### **Purchase Orders (POs)**

Each PO should be followed by an order confirmation from the supplier within 2 working days for each part number, confirming the price agreed, quantity and delivery date.

Acceptance of the PO is an acceptance of the Terms and Conditions on the PO.

Orders not confirmed or denied within 2 working days shall be considered confirmed.

#### **ECO (Change request)**

Revision changes of the products will be communicated through the Fredriksons purchasing organization.

It is the supplier's responsibility to review Purchase Orders to ensure latest revision.

It is not allowed to deliver previous revision level parts, except by written agreement with Fredriksons.

#### **Delivery**

Fredriksons must be informed, as early as possible, of any delays of agreed deliveries.

The supplier shall, at his own expense, take all necessary actions to reduce a caused delay, examples are: providing express shipment, do extra work outside normal working hours, use of subcontractors, etc.

#### **Packaging & Logistics Requirements**

Supplier must comply with Packaging & Logistics requirement as referenced in product specifications, drawings, PO's and/or supply agreements.

### **Quality Assurance**

#### **Management Systems ISO 9000 o ISO 14000 or other**

Suppliers with certification according to ISO 9000 and ISO 14000 by an accredited third-party registrar are preferred.

If the supplier is not certified, then we expect the supplier to have processes in place to assure a quality assurance level equivalent to ISO 9000 and full compliance to applicable law and legislations.

Fredriksons may choose to perform an on-site compliance assessment.

#### **First Article Inspection (FAI)**

FAI is typically required on new parts, and/or changes that can affect form, fit or function for the product. FAI is typically required for article number with suffix -PS.

If the supplier makes changes that can affect form, fit or function a Supplier Change Request (SCR) must be submitted to and approved by Fredriksons prior to implementation of the change. Otherwise all the consequences shall be borne by the supplier.

Fredriksons may require suppliers to provide raw materials certificates, measurement protocol and/or Certificate of Conformity.

**Claims Handling**

All non-conformities will be claimed to the supplier with a claim report. Fredriksons expects a full corrective action report within 10 working days, containing root cause analysis and corrective and preventive actions. Evidence of implemented actions may be requested. Accepted quality problems (Claims) will be charged with an initial handling cost of 500 SEK.

In the event the non-conforming part or material results in costs to Fredriksons (costs may include charges related to sort, rework, repair, product scrap, production downtime, customer imposed charges, warranty or recall costs, shipping and Engineering effort), Fredriksons reserves the right to charge the supplier all reasonable associated costs, unless otherwise agreed to in writing. Fredriksons may perform product or process audits at the supplier site.

**Continuous Improvement**

Fredriksons expects the supplier to create and maintain continuous improvement plans focused on improving Quality, Delivery, Cost and Service performance for Fredriksons.

**Sustainability****Social Accountability and Code of Conduct**

The supplier shall have and follow principles, values, standards, or rules of behavior that guide the decisions, procedures and systems of an organization in a way that (a) contributes to the welfare of its key stakeholders, and (b) respects the rights of all people affected by its operations.

**Hazardous Substances Requirements**

The supplier must comply with regulations such as, but not limited to:

- RoHS (EC Regulation 2015/863/EU) for more information please visit [www.ec.europa.eu](http://www.ec.europa.eu)
- REACH (regulation (EC)No. 1907/2006) for more information please visit ECHA on [www.echa.europa.eu](http://www.echa.europa.eu)
- Biocidal products regulation (BPR, regulation (EU) 528/2012) for more information please visit ECHA on [www.echa.europa.eu](http://www.echa.europa.eu)

Upon request the supplier shall be able to provide material declaration regarding additional hazardous substances according to customer specific requirements.

**Conflict minerals**

The supplier shall make commercially reasonable efforts to eliminate Conflict Minerals from each Product and any products currently proposed to be manufactured by the supplier or on its behalf in the future. "Conflict Minerals" means columbite-tantalite (coltan), cassiterite, gold, wolframite, or their derivatives, which originate in the Democratic Republic of the Congo or other country the exploitation and trade of which is determined by the United States to be financing conflict in the Democratic Republic of the Congo or other country.

For more information please visit [www.responsiblemineralsinitiative.org](http://www.responsiblemineralsinitiative.org)

**Counterfeit products**

FV expect the supplier to have a plan/process or otherwise make sure that no products with counterfeit material will be delivered to FV.

***Non-disclosure***

The Supplier undertakes to keep confidential all confidential information received from FV or which the Supplier may otherwise have access to during the performance of its obligations. Confidential information shall include, but not be limited to, information relating to FV's and FV's customers products, drawings, specifications, operations, processes, plans or intentions, product information, know-how, design rights, trade secrets, information of commercial value or other information which by its nature constitutes confidential information or is designated as confidential by FV through marking or by other means.

The Supplier is obliged to ensure that its employees, consultants, sub-contractors and other persons who have access to confidential information through the Supplier shall maintain confidentiality on the foregoing terms.

The Supplier's undertakings under this Section shall remain in force until the relevant confidential information has come into the public domain otherwise than by the Supplier's breach.

Peter Törnqvist



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